SCinet 2005 Connection Requests

Exhibitors who have received their Exhibitor Kits are authorized to initiate network connection requests from SCinet, the network services provider for the SC2005 conference. This sheet is intended to provide clarification about the responsibilities of the Exhibitor.

As an Exhibitor, it is your responsibility to request one or more network connections.

Network and OpenIB connections are charged at a flat rate of $1500 each. Special requests for non-standard connection services must be negotiated separately. Please contact SCinet at registration@scinet.supercomp.org to discuss dark fiber orders.

All network connection requests must be made through completion of SCinet's network connection request form at the SCinet public web site, http://scinet.supercomp.org/. This web site provides a fully automated form that allows Exhibitors to request multiple network and OpenIB connection services, and then edit or modify these requests as needed. This capability allows Exhibitors to react to changes in their booth layout or network connection requirements as they prepare for the Conference.

Starting in August, 2005, SCinet will send each Exhibitor an email containing a unique username and password that may be used to create, edit, review, and delete connection requests. This email will be delivered to the Point of Contact (POC) noted on the contract with The Exhibits Management Company, Hall/Erickson. This POC may also generate additional SCinet accounts to be associated with their Exhibit. Exhibitors are strongly encouraged to establish both a technical POC and a show floor POC. The technical POC should be familiar with the technical aspects of the services being requested. The show floor POC should be familiar with the Exhibit layout, including the locations for the terminations of the SCinet services. Exhibitors who provide these POCs will help SCinet manage clarifications, questions, and problem resolution more effectively.

SCinet will carefully monitor all Exhibitor use of the SCinet connection request system, using the username and password as the authentication mechanism. Detailed time-stamped logs of all account activity will be retained by SCinet to assist with billing requirements. Points of contact are responsible for all connection request system activity logged to their username and password. Usernames and passwords should be protected accordingly.

Any new requests or modification to existing network or OpenIB connection requests made *after October 1, 2005* will incur an additional $1000 late fee. Specification of the drop points for existing individual connections may be modified through October 23, 2005. There is no penalty or charge for relocating drop points through this date. *Please Note:* Exhibitors are responsible for ensuring that all charges for requested network services have been paid to the ACM. SCinet cannot provide network services without confirmation of payment.

As Exhibitors edit the connection request form, they must consider the following:

The completeness and accuracy of the organization and contact information is critical. SCinet must have a dependable method for locating the administrative, technical, and on-site or show-floor points of contact, especially in the critical time immediately prior to the Conference.

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The completeness and accuracy of the booth drop information, i.e. the physical location of the fiber termination, is critical. If the Exhibitor does not provide this information, then SCinet will terminate the fiber according to a best-effort policy that may not coincide with the Exhibitor's wishes. Fiber termination occurs before Exhibitors are allowed onto the show floor. There will be no opportunity for Exhibitors to dynamically direct this installation. Any changes made to the fiber drop point after initial installation will be made only as time permits, and will be subject to the $1000 late fee.

Very late requests *after November 1, 2005* for fiber may not be accommodated. Any request that requires deployment of fiber will be considered on a case-by-case basis. There are many obstacles to deploying fiber after this date. It is unlikely that these network requests can be fulfilled.

1000Mbps Ethernet Connections are Live

All 1000SX, 1000LX and 10GE Ethernet connection requests will be "live" when Exhibitors arrive to install their exhibit booths. Exhibitors may attach their end equipment to the SC-terminated fiber at any time after 12:00pm on Thursday, November 10, 2005. All SCinet services including DHCP and DNS will be available to connected Exhibitors at that time. All routing to the commodity Internet will be functional. This service eliminates the need to open a ticket, stand in line at the helpdesk, or wait for a SCinet connection request drop team to visit for those Exhibitors who have requested Gigabit Ethernet connections.

Transmit and receive optics are NOT marked on the individual fibers. If no link light is indicated, simply switch the transmit and receive fiber connections on your end equipment. 1000SX, 1000LX and 10GE laser sources will not damage similar transmitters.

WARNING! Always assume that fiber delivered to your Exhibit Booth has an active laser light source at the other end. The systems used by SCinet to light these fibers are Class 1 laser devices. Under no circumstances should you look into the beam or view the beam directly with an optical instrument.

Helpdesk

Exhibitors other than those with 1000SX, 1000LX and 10GE connections must open a helpdesk connection request ticket at http://scinet.supercomp.org/helpdesk so that we can assist you with establishing the connection. Exhibitors with 1000SX, 1000LX and 10GE connections who are not comfortable establishing their own connections, or who experience problems establishing their connections may open tickets as well. Tickets will be addressed in the order in which they are received pursuant to prioritization as described in the SCinet Service Level Policy.

IMPORTANT! Exhibitors who have not paid their SC05 connection fees by Friday, November 11th, 2005, run the risk of having their network connection(s) turned off until payment has been made. All decisions to turn off a network connection will be made by the SCinet Chair and may take into account previous payment history.